



# INCIDENT RESPONSE

## What are Incident Response Services?

Incident Response requires preparation before an incident happens, competent response when they occur, and investigative capabilities to put a narrative around the root cause(s). SEVN-X provides a complete solution from developing actionable IR plans to 24x7 emergency response and forensic analysis.

Most organizations have incident response plans sitting in a drawer. When an incident strikes, those plans often fail because they were never tested, haven't been updated, or weren't built with real-world scenarios in mind. SEVN-X brings experience from active breaches to help you prepare, respond, and recover effectively.

## Our IR Services Include:

### IR Plan Review & Development

We evaluate existing IR plans or create custom ones tailored to your organization, including scenario-specific playbooks (ransomware, BEC, data breaches) that your team can actually execute under pressure.

### 24x7 Incident Command

When an incident occurs, our GIAC Certified Forensic Analysts (GCFA) provide immediate triage and tactical response. We contain threats, coordinate remediation, and guide recovery—not just document what happened.

## Digital Forensics

Forensically-sound investigation determines how adversaries gained access, what they compromised, and how to prevent recurrence. From imaging and analysis, to court-defensible reporting, we handle the technical complexity while you focus on business continuity.

## Technology Deployment

We help implement and optimize detection and response tools to improve your ability to identify and contain threats quickly, reducing dwell time and limiting damage.

## Why Organizations Need IR Services

Even with strong preventative controls, incidents happen. The difference between a manageable event and a career-defining crisis comes down to preparation and execution. Organizations that have tested their IR plans, trained their teams, and established response partnerships recover faster and with less damage.

## Why Use SEVN-X for Incident Response?

SEVN-X responds to real incidents virtually every week. Our IR plans aren't theoretical, they're informed by ransomware negotiations, forensic investigations, and breach containments. When seconds matter, you need a team that knows what works because they've done it before.